



The Reengineering Revolution: a handbook

By Hammer, Michael

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The Reengineering Revolution reviews the significance of the Business Process Reengineering trend for management practice since the early 1990's. Combining empirical and theoretical perspectives, David Knights and Hugh Willmott show how both term and practice shaped the recent widely adopted policies of 'downsizing', restructuring and emphasis on 'process' rather than task. Well-known contributors analyze the impact of Business Process Reengineering in a number of settings: supermarkets and the food chain; the public sector; banks. The theoretical history of Business P The authors of The Reengineering Revolution, A Handbook give business people details they need to know about the reengineering revolution, using excellent examples and easy prose to make their points. The reengineering concept will not go away soon, because organizations will continue to find ways to improve their effectiveness and efficiency and the methods behind reengineering provide a solid analytical framework for doing so. The reengineering handbook. Additional Praise From Reengineering Professionals in Many Industries! "A road map to successful process reengineering." "The Reengineering Handbook is a realistic, value-based business process evaluation tool that's a must for anyone considering reengineering. It's a clear, no-nonsense Handbook of what should be done and what shouldn't!" -Alfred J. Discepolo, Senior Vice-President Blue Cross/Blue Shield Maryland; Chief Operating Officer Columbia Medical Plan. "This easy-to-understand book addresses the uncertainties everybody faces when considering and implementing a reengineering program. Following the methodology in the book will make a reengineering program easier, faster, and m The Reengineering Revolution reviews the significance of the Business Process Reengineering trend for management practice since the early 1990's. Combining empirical and theoretical perspectives, David Knights and Hugh Willmott show how both term and practice shaped the recent widely adopted policies of 'downsizing', restructuring and emphasis on 'process' rather than task. Well-known contributors analyze the impact of Business Process Reengineering in a number of settings: supermarkets and the food chain; the public sector; banks. The theoretical history of Business P The Reengineering Revolution: A Handbook HarperBusiness 1994, Michael Hammer and Steven A. Stanton, \$29.95. June 1996. FÃ³rum Empresarial 1(1 Verano):87-95.Â From the Publisher:Electronic Data Interchange: A Total Management Guide is a manager's handbook for EDI implementation. The book presents an overview of what EDI is and how it can be used to improve your company's competitive position. The book is designed primarily for managers faced with the tasks of implementing and using EDI and of selling EDI to trading partners and top management. The book [Show full abstract] covers EDI concepts and definitions, components (including a detailed chapter on standards), cost and benefit analysis, strategic approaches, implementation steps, a